

TESTIMONIAL

REMOTE SERVICE | TEST RUN



PLINKE GmbH

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« As part of the planning and feasibility study for a new production line, the processing of a new product was **successfully tested on a rental centrifuge from Ferrum** in Q1 2021 during a pilot plant campaign with a duration of approximately 8 weeks.

To achieve this, the machine had to be optimally configured and adjusted to the product, which in turn required a lot of **expertise and special skills**.

The travel restrictions imposed in connection with the Covid-19 pandemic prevented Ferrum from sending a specialist to site to support commissioning and start-up activities.

In lieu, it was decided to carry out the mentioned activities including **test runs** with the help of the reliable and timely **REMOTE SERVICE** from a Ferrum Process Engineer.

We are pleased to inform you that **Ferrum supported us competently and efficiently** throughout the entire testing process until the centrifuge met the qualitative and quantitative requirements **to our complete satisfaction** within the specified time frame.

Therefore **we strongly recommend the REMOTE SERVICE** solution to others as well. Especially for urgent or short service calls, as it eliminates all the travel costs and allows for quick implementation. »